

As a supervisor it is your responsibility to make sure that the students in your care behave in a way that ensures everyone has a fun and safe time at the Zoo.



## Here's how:

- Make sure your group stays together and you have a plan for managing the group.
- Treat our animals with respect: Keep tabs on the noise volume in your group (especially in places like Twilight Te Ao Māhina, where our Kiwi and Tuatara live);
- Ask students to avoid tapping on the glass of animal exhibits; and
- Make sure they keep to their own sides of fences and paths.
- If students are invited by a Zoo staff member to interact with an animal, listen to the instructions so you know what is expected of the student.
- Be mindful of other visitors.
- Ensure students keep their food to themselves, as our animals have their own special diets.
- Help us to help the environment by using our recycling bins.
- There are toilets and water fountains throughout the Zoo.
- In the event of an emergency, please follow the instructions of Zoo Staff.

If a group in the Zoo is behaving in a way that puts their own safety, others' safety, and the animals' safety at risk they will be asked to leave.



**As a supervisor you are in a great position to help students get the most out of their visit to Wellington Zoo. Here are a few things you can do:**



Encourage and support students as they take part in activities and explore the Zoo.

You don't have to know all the answers to students' questions, but you can help them find out. For example, if a student asks you, "Why does a tiger have stripes?" you could respond with, "That's a great question. Why do you think it might help a tiger to be stripy?" or "Does anyone else have any ideas about that?" or "How can we find that out?"

Some groups will have a specific topic they're studying. Find out what it is, and help students to apply what they're experiencing at Wellington Zoo to what they're learning at school.

**Here are some questions you can ask your group to encourage their thinking:**

- Where in the world is this animal from? What kind of environment does it like?
- Why is that animal doing that? (a particular behaviour you've noticed)
- How would you look after this animal if you were a Zoo Keeper?

